



CORPORATE PERFORMANCE 2007 - 2008

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SECTION ONE

1.1 INTRODUCTION

With effect from 1st April 2008 the Local Government and Public Involvement in Health Act 2007 has removed the requirement for best value authorities to compile and publish an annual best value plan (BVPP).

However, savings provisions retain the requirement for best value authorities to report the out-turn performance data for the 2007/08 Best Value Performance Indicators (BVPIs) and a statement certifying compliance with the Code of Practice on Workforce Matters. This will ensure that out-turn data on the 2007/08 BVPIs will be available to feed in to the final year of Comprehensive Performance Assessment (CPA).

This document contains details of Crewe and Nantwich Borough Council's out-turn for 2007-08 BVPI's and the contract statement in accordance with the statutory requirements.

CREWE & NANTWICH BOROUGH COUNCIL BEST VALUE PERFORMANCE INDICATORS – OUT-TURN 2007 - 2008

Indicator Details		Performance Results		2006/07 Quartiles All England	2007-08 Overall Performance	Performance Activity				Commentary	
DCLG Service Area	PI No	Description	2005-06 Actuals (Targets)	2006-07 Actuals (Targets)	A = Average T= Top M=Median B = Bottom	+ Above = On - Below	Quarter 1 Apr /Jun 2007	Quarter 2 Apr /Sept 2007	Quarter 3 Apr / Dec 2007		Outturn Apr/Mar 2007-08
Corporate	2a H	The level of the Equality Standard for Local Government to which the authority conforms in respect of gender, race and disability.	Level 1 (Level 1)	Level 1 (Level 1)	N/A	=	Level 1 (Level 1)	Level 1 (Level 1)	Level 1 (Level 1)	Level 2 (Level 2)	ACHIEVED TARGET
Corporate	2b H	The duty to promote race equality (Checklist Score)	94% (94%)	47% (97%)	A = 70 T = 84 M = 74 B = 58	-	47% (57.89%)	47% (57.89%)	53% (57.89%)	53% (57.89%)	BELOW TARGET - There are only 10 of the 19 questions from the checklist that has sufficient evidence to warrant a yes response.
Corporate	3 GUSS	GENERAL SURVEY : The percentage of citizens satisfied with the overall service provided?	N/A	45%	A = 53.2 T = 58 M = 53 B = 48 (05/06)	-	(65%) 2009-10	(65%) 2009-10	(65%) 2009-10	(65%) 2009-10	
Corporate	4 GUSS	GENERAL SURVEY : The percentage of complainants satisfied with the handling of their complaint?	N/A	36%	A =33.8 T = 37 M = 33 B = 30 (05/06)	+	(50%) 2009-10	(50%) 2009-10	(50%) 2009-10	(50%) 2009-10	
Corporate	8 H	Percentage of invoices paid within 30 days	95.96% (96.00%)	96.69% (97.00%)	A = 93 T = 97 M = 95 B = 91	+	97.57% (98.15%)	96.89% (97.24%)	96.80% (97.29%)	97.09% (97.00%)	ABOVE TARGET.
Corporate	9 H	Percentage of Council Tax collected	97.49% (98.29%)	97.74% (98.30%)	A = 97.22 T = 98.48 M = 97.67 B = 96.49	-	30.00% (29.8%)	58.22% (58.10%)	86.23% (86.00%)	97.80% (98.00%)	BELOW TARGET – an improvement on previous years however adverse impact resulted from staff recruitment issues.

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Corporate	10 H	Percentage of NNDR collected	99.10% (99.10%)	99.39% (99.20%)	A = 98.78 T = 99.30 M = 98.97 B = 98.43	+	33.70% (32.61%)	61.75% (61.72%)	89.09% (88.53%)	99.59% (99.45%)	ABOVE TARGET
Corporate	11a H	Percentage of top 5% of earners that are women	34.16% (32.00%)	40.45% (40.00%)	A = 33.10 T = 43.56 M = 33.33 B = 24.11	-	40.45% (50.00%)	36.19% (50.00%)	33.59% (50.00%)	37.93% (50.00%)	BELOW TARGET - single status job evaluation exercise has reduced whole time equivalents resulting in more male employees now in the higher earnings bracket.
Corporate	11b H	Percentage of top 5% of earners that are from an ethnic minority.	0.00% (1%)	0.00% (1%)	A = 3.29 T = 4.53 M = 1.42 B = 0.00	-	0.00% (2.00%)	0.00% (2.00%)	0.00% (2.00%)	0.00% (2.00%)	BELOW TARGET
Corporate	11c H	Percentage of top 5% of earners who have a disability	11.49% (5.00%)	11.67% (10.00%)	A = 3.63 T = 5.49 M = 2.70 B = 0.00	-	11.67% (10.00%)	11.45% (10.00%)	11.27% (10.00%)	7.14% (10.00%)	BELOW TARGET – adjustments made following the Equality Monitoring exercise undertaken in February 2008.
Corporate	12 KEY L	Number of working days/shifts lost due to sickness absence	9.31 days (7.50 days)	8.25 days (8.00 days)	A = 9.44 T = 8.09 M = 9.32 B = 10.73	-	2.36 days (1.50 days)	5.31 days (3.50 days)	7.97 days (4.50 days)	10.63 days (7.50 days)	BELOW TARGET
		White collar Blue Collar	7.32 14.38	6.26 13.46			2.11 3.22	n/a	n/a	n/a	Unable to calculate due to JE changes

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Corporate	14 L	Percentage of employees retiring early as a percentage of total workforce	1.23% (0.17%)	0.71% (0.63%)	A = 0.74 T = 0.18 M = 0.53 B = 0.97	+	0.00% (0.50%)	0.00% (0.50%)	0.00% (0.50%)	0.00% (0.50%)	ABOVE TARGET
Corporate	15 L	Percentage of employees retiring on grounds of ill health as a percentage of total workforce	0.18% (0.17%)	0.18% (0.36%)	A = 0.23 T = 0.00 M = 0.18 B = 0.32	+	0.00% (0.17%)	0.00% (0.17%)	0.00% (0.17%)	0.00% (0.17%)	ABOVE TARGET
Corporate	16a H	Percentage of local authority employees with a disability.	4.21% (6.00%)	3.35% (6.00%)	A = 3.55 T = 4.43 M = 3.03 B = 1.90	-	3.17% (5.00%)	3.16% (5.00%)	3.35% (5.00%)	4.10% (5.00%)	BELOW TARGET –
Corporate	16b	Percentage of economically active population in the local authority area who have a disability.	14.10% (14.10%)	14.10% (14.10%)	N/A	=	14.10%	14.10%	14.10%	14.10%	ACHIEVED TARGET
Corporate	17a KEY H	Percentage of local authority employees from ethnic minority communities.	0.9% (0.50%)	1.3% (1.3%)	A = 5.2 T = 5.2 M = 2.1 B = 1.0	=	1.4% (1.3%)	1.6% (1.3%)	1.6% (1.3%)	1.3% (1.3%)	ACHIEVED TARGET –

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Corporate	156 H	Percentage of authority buildings open to the public in which all public areas are suitable and accessible to disabled people	78.57% (78.60%)	78.57% (79.00%)	A = 63.11 T = 84.70 M = 66.67 B = 44.66	-	Annual (79.00%)	Annual (79.00%)	Annual (79.00%)	78.57% (79.00%)	BELOW TARGET - It is not possible for the remaining buildings to become Part M Building Regulation compliant due to lift shaft restrictions, listed building status etc. However, reasonable alternative access measures are being installed as part of the DDA programme of work.
Benefits	76b H	The number of fraud investigators employed per 1,000 caseload.	0.26 (0.24)	0.34 (0.34)	N/A	-	0.34 (0.34)	0.34 (0.34)	0.31 (0.34)	0.29 (0.34)	BELOW TARGET – adverse impact due to capacity issues.
Benefits	76c	The number of fraud investigations per 1,000 caseload.	34.46 (60)	36.13 (60)	N/A	-	10.87 (12.5)	18.33 (25.0)	27.65 (37.5)	35.37 (50.0)	BELOW TARGET – adverse impact due to capacity issues.
Benefits	76d	The number of prosecutions and sanctions per 1,000 caseload.	6.00 (5.26)	4.53 (6.50)	N/A	+	2.20 (1.63)	4.13 (3.25)	5.87 (4.88)	6.90 (6.50)	ABOVE TARGET –
Benefits	78a KEY L	Avg time for processing new Housing Benefits and Council Tax Benefit claims	30.1 Days (32)	27.40 Days (30)	A = 30.8 T = 24.5 M = 28.7 B = 33.8	+	26.30 days (27.00)	23.60 days (27.00)	22.40 Days (27.00)	21.30 Days (27.00)	ABOVE TARGET
Benefits	78b L	Avg time for processing notifications of change in circumstances	10.2 Days (20)	8.19 Days (12.00)	A = 12.6 T = 7.8 M = 11.0 B = 15.6	+	10.0 Days (10.00)	9.4 Days (10.00)	9.8 Days (10.00)	7.5 Days (8.00)	ABOVE TARGET

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Benefits	79a H	Percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the determination for a sample of cases checked post-determination	98.00% (98.4%)	98.00% (98.4%)	A = 72.89 T= 80.61 M = 98.40 B = 97.00	=	98.40% (98.4%)	98.40% (98.4%)	98.40% (98.4%)	98.40% (98.4%)	ACHIEVED TARGET -
Benefits	79b(i) Amended 2005/06 H	The amount of Housing Benefit overpayments recovered during the period being reported on as a percentage of HB deemed recoverable during that period.	57.46% (40%)	87.82% (55%)	A = 72.89 T= 80.61 M = 71.36 B = 63.01	-	76.40% (88.00%)	80.22% (88.00%)	74.11% (88.00%)	69.09% (88.00%)	BELOW TARGET Over payment levels risen, using external bailiffs to assist.
Benefits	79b (ii) Amended 2005/06 H	HB overpayments recovered during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period plus amount of HB overpayments identified during the period.	25.77% (28%)	32.93% (29.00%)	A = 33.21 T= 38.38 M = 32.07 B = 26.80	-	11.27% (8.25%)	16.39% (16.50%)	20.72% (24.75%)	24.62% (33.00%)	BELOW TARGET - will be using external bailiffs to improve collection rates.
Benefits	79b(iii) Amended 2005/06	HB overpayments written off during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period, plus amount of HB overpayments identified during the period.	10.06% (15%)	6.75% (10%)	N/A	-	1.54% (1.50%)	1.55% (3.00%)	1.72% (4.50%)	2.87% (6.50%)	BELOW TARGET - limited number of debts written off to-date.

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Housing	64 KEY LPSA2 Target H	Number of private sector dwellings returned to occupation or demolished as direct result of action by the local authority	60.00 (55.00)	59.00 (60.00)	A = 89 T = 95 M = 36 B = 8	+	12.0 (7.00)	30.0 (26.00)	58.0 (46.00)	79.0 (65.00)	ABOVE TARGET The LPSA 2 has been met..
Housing	183b L	Avg length of stay in Hostel accommodation	12 weeks (2)	0.00 weeks (0)	A = 9.93 T = 0.00 M = 4.60 B = 14.11	=	0.00 wks (0 wks)	0.00 wks (0 wks)	0.00 wks (0 wks)	0.00wks (0 wks)	ACHIEVED TARGET - There is no hostel accommodation in the Borough so the target for 183b remains at 0 weeks
Housing	202 L	Number of people sleeping rough on a single night within the area of the authority.	0 (0)	0 (0)	A = 3 T = 0 M = 2 B = 4	-	0 (0)	0 (0)	0 (0)	2 (0)	BELOW TARGET - A rough sleepers count was carried out on 27 March 2008. Intelligence gathering is being implemented.
Housing	213 H	Number of Households who consider themselves as homeless, who approached the local housing authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation	2 (2)	1 (2)	A = 5 T = 5 M = 3 B = 2	-	0 (0)	1 (1)	1 (2)	2 (3)	BELOW TARGET Following the visit of the CLG Specialist Homelessness Advisor in February 2008, a comprehensive action plan has been developed.

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Waste and Cleanliness	82a (i) KEY	Percentage of household waste arisings which have been sent by the authority for recycling.	14.72%	22.40%	A = 20.54 T = 24.19 M = 19.98 B = 16.88 All Districts	+	21.34% est	22.74% est	22.96% est	24.70%	ABOVE TARGET
	H		(13.5%)	(19.5%)			(22.50%)	(22.50%)	(22.50%)	(22.50%)	
Waste and Cleanliness	82a(ii)	Total tonnage of household waste arisings which have been sent by the authority for recycling.	6816.71	10025.76	A = 7361.52 T = 9082.98 M = 6839.79 B = 5279.84 All Districts	+	1685,36 est	4526.46 est	7133.83 est	11,025.37	ABOVE TARGET –
	H		(6813.45)	(9704)			(10,181.89)	(10,181.89)	(10,181.89)	(10,181.89)	
Waste and Cleanliness	82b(i) KEY	Percentage of household waste sent by the Authority for composting or treatment by anaerobic digestion.	10.18%	11.27%	A = 11.66 T = 17.97 M = 11.20 B = 4.84 All Districts	+	16.88% est	16.99% est	16.37 % est	13.10%	ABOVE TARGET Garden Waste scheme has now been rolled out to cover the whole of the Borough.
	H		(11%)	(11%)			(12.13%)	(12.13%)	(12.13%)	(12.13%)	
Waste and Cleanliness	82b(ii)	The tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	4714.92	5044.12	A = 3945.75 T = 6048.83 M = 3157.91 B = 933.96 All Districts	+	1322.84 est	3380.96 est	5087.76 est	5848.30	ABOVE TARGET
	H		(5551.70)	(5474)			(5,513.89)	(5,513.89)	(5,513.89)	(5,513.89)	
Waste and Cleanliness	84a	Number of kgs of household waste collected per head	408.4 kg	394.0 kg	A = 410.3 T = 381.0 M = 409.6 B = 442.7 All Districts	+	69.5 kg est	175.2 kg est	268.3 kg est	385.5kg est	ABOVE TARGET
	L		(427.31kg)	(440.00 kg)			(kg)	(kg)	(kg)	(399.4kg)	
Waste and Cleanliness	84 b	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population.	-1.55%	-3.53%	A = -0.33 T = -1.78 M = -0.40 B = 2.51	+	5.86%	6.73%	4.13%	-2.16%	ABOVE TARGET
	L		(2.99%)	(3%)			(1.38%)	(1.38%)	(1.38%)	(1.38%)	

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Waste and Cleanliness	86 L	Cost of waste collection per household	£44.52 (£43.63est)	£47.28 (£45.32est)	A = 50.89 T = 42.04 M = 48.80 B = 58.81		ANNUAL (£47.06)	ANNUAL (£47.06)	ANNUAL (£47.06)	£49.91 (£47.06)	BELOW TARGET Good performance is low
Waste and Cleanliness	91a H	Percentage of population resident in the authority's area which are served by a kerbside collection of recyclables	100% (100%)	100.0% (100%)	A = 95.9 T = 100.00 M = 98.9 B = 95.4	=	100.0% (100.0%)	100.0% (100.0%)	100.0% (100.0%)	100.0% (100.0%)	ACHIEVED TARGET
Waste and Cleanliness	91b H	Percentage of households resident in the authority's area served by kerbside collection of at least two recyclables.	N/A (N/A)	100.0% (100%)	A = 93.3 T = 100.0 M = 98.6 B = 93.5	=	100.0% (100.0%)	100.0% (100.0%)	100.0% (100.0%)	100.0% (100.0%)	ACHIEVED TARGET
Waste and Cleanliness	199a KEY LPSA2 Target L	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level.	12.4% (9%)	12.6% (12%)	A = 13.0 T = 7.0 M = 12.0 B = 17.0	+	N/A (12.0%)	12.5% (12.0%)	11.8% (12.0%)	9.4% (12.0%)	ABOVE TARGET
Waste and Cleanliness	199b LPSA Target L	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible.	6% (N/A)	3% (6%)	A = 4 T = 1 M = 2 B = 5	+	N/A (3%)	0% (3%)	1% (3%)	1% (3%)	ABOVE TARGET

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waste and Cleanliness	199c LPSA Target L	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible.	1% (N/A)	0% (1%)	A = 1 T = 0 M = 0 B = 1	+	N/A (1%)	0% (1%)	0% (1%)	0% (1%)	ABOVE TARGET
waste and Cleanliness	199d LPSA Target L	The year on year reduction in total number of Incidents (I) and increase in total number of Enforcement Actions (EA) taken to deal with fly-tipping.	Level 1 (N/A)	Level 4 (Level 1)	A = 2 T = 1 M = 3 B = 3	-	Level 2 (Level 1)	Level 2 (Level 1)	Level 2 (Level 1)	Level 2 (Level 1)	BELOW TARGET 2006/07 I = 1310 EA = 1106 2007-08 I = 1218 EA = 841
Envir & Envir Health	166 H	Score against enforcement best practice checklist	100.0% (100.0%)	100.0% (100.0%)	A = 93.8 T = 100.0 M = 100.0 B = 90.0	=	100.0% (100.0%)	100.0% (100.0%)	100.0% (100.0%)	100.0% (100.0%)	ACHIEVED TARGET
Envir & Envir Health	216a	Number of 'sites of potential concern' (within the local authority area), with respect to land contamination.	76 (N/A)	0 (80)	A = 1495 T = 1428 M = 724 B = 325	-	n/a (0)	n/a (0)	n/a (0)	n/a (0)	NO TARGET SET - No contaminated land inspections occurred in 07/08 due to lack of resources. Information has been derived from Landmark historical map. Data based on "high risk areas".
Envir & Envir Health	216b H	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'.	N/A (N/A)	n/a (N/A)	A = 12 T = 10 M = 4 B = 2	-	n/a (0%)	n/a (0%)	n/a (0%)	n/a (0%)	NO TARGET SET No contaminated land inspections occurred in 2007-08 due to lack of resources. Information has been derived from Landmark historical map. Data based on "high risk areas".

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Envir & Envir Health	217 H	Percentage of pollution control improvements to existing installations completed on time.	100% (N/A)	100% (90%)	A = 92 T = 100 M = 100 B = 93	+	Annual (90%)	Annual (90%)	Annual (90%)	94% (90%)	ABOVE TARGET
Envir & Envir Health	218a H	Percentage of new reports of abandoned vehicles investigated within 24 hours of notification.	93.11% (N/A)	98.81% (99.00%)	A = 87.39 T = 98.55 M = 92.54 B = 82.00	+	100% (99.00%)	99% (99.00%)	98% (99.00%)	99.29% (99.00%)	ABOVE TARGET.
Envir & Envir Health	218b H	Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle.	86.84% (N/A)	100.00% (88.00%)	A = 82.93 T = 97.87 M = 90.30 B = 75.50	+	100.00% (88.00%)	100.00% (88.00%)	100.00% (88.00%)	100.00% (88.00%)	ABOVE TARGET
Planning	106 H	Percentage of new homes built on previously developed land	33.20% 50%	63.36% 53%	A = 78.72 T = 96.92 M = 84.70 B = 65.93		ANNUAL (56.00%)	ANNUAL (56.00%)	ANNUAL (56.00%)	56.13% (56.00%)	ACHIEVED TARGET
Planning	109a H	Percentage of major planning applications determined in 13 weeks	59.65% (65%)	73.68% (67%)	A = 71.54 T = 80.65 M = 73.33 B = 65.22	+	78.57% (74.00%)	87.88% (74.00%)	96.15% (74.00%)	86.76% (74.00%)	ABOVE TARGET – total number of major applications received was 68 of which 59 were determined in 13 weeks.
Planning	109b H	Percentage of minor planning applications determined in 8 weeks	68.78% (73%)	83.98% (75%)	A = 76.89 T = 83.38 M = 77.32 B = 71.40	+	91.80% (84.00%)	90.38% (84.00%)	90.93% (84.00%)	90.91% (84.00%)	ABOVE TARGET - total number of minor applications received was 495 of which 450 were determined in 8 weeks.

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Indicator Details		Performance Results		2006/07 Quartiles All England	2007-08 Overall Performance	Performance Activity				Commentary	
DCLG Service Area	PI No	Description	2005-06 Actuals (Targets)	2006-07 Actuals (Targets)	A = Average T= Top M=Median B = Bottom	+ Above = On - Below	Quarter 1 Apr /Jun 2007	Quarter 2 Apr /Sept 2007	Quarter 3 Apr / Dec 2007		Outturn Apr/Mar 2007-08
Planning	109c H	Percentage of other planning applications determined in 8 weeks	90.20% (91%)	95.36% (92%)	A = 88.15 T = 92.46 M = 88.83 B = 84.81	+	97.18% (95.00%)	96.49% (95.00%)	96.16% (95.00%)	95.30% (95.00%)	ABOVE TARGET - total number of other applications received was 936 of which 892 were determined in 8 weeks.
Planning	200a amend	Did the Local authority submit the Local Development Scheme by 28th March 2005 and thereafter maintain a 3-year rolling programme?	Yes (Yes)	Yes (Yes)	N/A	=	Yes (Yes)	Yes (Yes)	Yes (Yes)	Yes (Yes)	ACHIEVED TARGET
Planning	200b amend	Has the local planning authority met the milestones which the current Local Development Scheme sets out?	N/A	Yes (Yes)	N/A	-	Yes (Yes)	Yes (Yes)	No (Yes)	No (Yes)	BELOW TARGET
Planning	204 L	Percentage of Appeals allowed against the Authority's decision to refuse planning applications	40.5% (30%)	27.6% (30%)	A = 32.0 T = 25.6 M = 31.4 B = 37.9	-	66.7% (30.00%)	48.0% (30.00%)	45.5% (30.00%)	35.7% (30.00%)	BELOW TARGET.
Planning	205 H	Quality of Service Checklist	100.0% (75%)	100.0% (100%)	A = 93.3 T = 100.0 M = 94.4 B = 88.9	=	100.0% (100.0%)	100.0% (100.0%)	100.0% (100.0%)	100.0% (100.0%)	ACHIEVED TARGET
Culture	170a	Visits/usage of museums per 1,000 population	197 (114)	225 (119)	A = 1844 T = 1067 M = 482 B = 180	=	47 (53)	107 (106)	120 (159)	220 (220)	ACHIEVED TARGET –
Culture	170b	The number of those visits in person per 1,000 population	147 (93)	168 (94)	A = 656 T = 620 M = 265 B = 104	-	34 (39)	79 (78)	111 (117)	152 (165)	BELOW TARGET –

CREWE & NANTWICH BOROUGH COUNCIL BEST VALUE PERFORMANCE INDICATORS – OUT-TURN 2007 - 2008

Indicator Details		Performance Results		2006/07 Quartiles All England	2007-08 Overall Performance	Performance Activity				Commentary	
DCLG Service Area	PI No	Description	2005-06 Actuals (Targets)	2006-07 Actuals (Targets)	A = Average T= Top M=Median B = Bottom	+ Above = On - Below	Quarter 1 Apr /Jun 2007	Quarter 2 Apr /Sept 2007	Quarter 3 Apr / Dec 2007		Outturn Apr/Mar 2007-08
Culture	170c	The number of pupils visiting museums in organized school groups. BV113 (2001-2)	1079 (639)	910 (461)	A = 7202 T = 8866 M = 3008 B = 831	+	190 (273)	541 (546)	1346 (819)	1853 (1010)	ABOVE TARGET
Culture	219b H	Percentage of conservation areas in the local authority area with an up-to- date character appraisal.	5.26% (N/A)	5.26% (47.00%)	A = 30.09 T = 43.63 M = 20.00 B = 5.00	+	5.26% (73%)	52.63% (73%)	52.63% (73%)	73.68% (73%)	ABOVE TARGET: There are 19 conservation areas 14 of which has a completed character appraisal
Community Safety & Well Being	126 L	Domestic burglaries per 1,000 households	10.11 (8.6)	9.89 (8.88)	A = 10.4 T = 5.8 M = 8.7 B = 13.2	+	1.7 (2.0)	3.5 (4.4)	6.1 (6.8)	8.3 (9.1)	ABOVE TARGET
Community Safety & Well Being	127a Amend L	Violent Crime per 1000 population	22.57 (15.6)	18.97 (21.15)	A = 19.2 T = 13.1 M = 17.1 B = 22.9	+	4.1 (4.2)	7.1 (8.7)	10.5 (13.15)	14.1 (17.47)	ABOVE TARGET –
Community Safety & Well Being	127b amend L	Robberies per 1000 population	0.71 (0.61)	0.83 (Not Set)	A = 1.2 T = 0.3 M = 0.6 B = 1.3	+	0.2 (0.21)	0.4 (0.43)	0.5 (0.65)	0.7 (0.87)	ABOVE TARGET
Community Safety & Well Being	128 L	Vehicle crimes per 1,000 population	11.22 (7.8)	10.13 (10.66)	A = 11.0 T = 7.0 M = 9.6 B = 13.9	+	2.5 (2.30)	5.2 (4.90)	7.3 (7.50)	9.1 (10.00)	ABOVE TARGET
Community Safety & Well Being	174 L	Number of racial incidents recorded by the authority per 100,000 population	1.76 (4)	0 (4)	N/A	+	0.00 (4.00)	0.00 (4.00)	0.00 (4.00)	0.00 (4.00)	ABOVE TARGET – low value = good performance

CREWE & NANTWICH BOROUGH COUNCIL BEST VALUE PERFORMANCE INDICATORS – OUT-TURN 2007 - 2008

Indicator Details		Performance Results		2006/07 Quartiles All England	2007-08 Overall Performance	Performance Activity				Commentary	
DCLG Service Area	PI No	Description	2005-06 Actuals (Targets)	2006-07 Actuals (Targets)	A = Average T= Top M=Median B = Bottom	+ Above = On - Below	Quarter 1 Apr /Jun 2007	Quarter 2 Apr /Sept 2007	Quarter 3 Apr / Dec 2007		Outturn Apr/Mar 2007-08
Community Safety & Well Being	175 H	Percentage of racial incidents resulting in further action	100% (100%)	100.00% (100%)	A = 96.69 T = 100.00 M = 100.00 B = 100.00	=	0.00% (100.00%)	0.00% (100.00%)	0.00% (100.00%)	0.00% (100.00%)	See 174 – no incidents recorded
Community Safety & Well Being	225 (was BV176) H	Provision and effectiveness of local authority services designed to help victims of domestic violence and prevent further domestic violence. (Checklist to be completed)	72.7% (N/A)	100.0% (100%)	N/A	=	100.0% (100.0%)	100.0% (100.0%)	100.0% (100.0%)	100.0% (100.0%)	ACHIEVED TARGET
Community Safety & Well Being	226a (was 177) L	Total amount spent by the Local Authority on Advice and Guidance services provided by external organisations	£236,550 (£230,320 est)	£234,487 (£224,670 est)	N/A	+	ANNUAL (£229,160)	ANNUAL (£229,160)	ANNUAL (£229,160)	£217,641 (£229,160)	ABOVE TARGET Low value = good performance
Community Safety & Well Being	226b H	Percentage of monies spent on advice and guidance services provision which was given to organisations holding the CLS Quality Mark at 'General Help' Level and above.	55.51% (49.1% est)	51.08% (53% est)	N/A	-	ANNUAL (53.00%)	ANNUAL (53.00%)	ANNUAL (53.00%)	49.83% (53.00%)	BELOW TARGET
Community Safety & Well Being	226c L	Total amount spent on Advice and Guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public	£381,190 (£440,920 est)	£434,219 (£459,500 est)	N/A	-	ANNUAL (£468,690)	ANNUAL (£468,690)	ANNUAL (£468,690)	£519,880 (£468,690)	BELOW TARGET Low value = good performance

SECTION THREE

3.1 STATUTORY REQUIREMENTS

In accordance with the requirements of the Local Government and Public Involvement in Health 2007 the following items have been produced:

- A) Details of performance:
Out-turn performance data for best value performance indicators (BVPIs) for 2007/08
- B) A brief statement on contracts. The authority should state and certify that all individual contracts awarded during the past year which involve a transfer of staff comply, where applicable, with the requirements in the Code of Practice on Workforce Matters in Local Authority Service Contracts.

CONTRACT STATEMENT

Crewe & Nantwich Borough Council states and certified that all individual contracts awarded during the past year, which involved the transfer of staff comply, where applicable, with the requirements in the Code of Practice on Workforce Matters in Local Authority Service Contracts.

STATEMENT OF RESPONSIBILITY

Crewe & Nantwich Borough Council is responsible for the preparation of the information and assessments set out within this document, and the assumption and estimates on which they are based. The Authority is also responsible for setting in place appropriate performance management and internal control systems from which the information and assessments have been derived.

The Authority is satisfied that the information and assessments included in the Corporate Performance 07-08 report are in all material respects accurate and complete.

COMMENTS/FURTHER INFORMATION

If you wish to make any comments on this Document or to receive any further information or clarification you should contact:

Joanne Smith
Policy Officer
Crewe & Nantwich Borough Council
Municipal Buildings
Earle Street
CW1 2BJ

Telephone : 01270 537032

Fax : 01270 537605

E-mail : joanne.smith@crewe-nantwich.gov.uk